

PRODUCT WARRANTY TERMS & CONDITIONS

SUPA-PEG

25/05/2015

Terms & Conditions

1. PERIOD OF WARRANTY

In addition to any warranties or conditions implied by the Trade Practices Act, 1974 (as amended) or any other Statute or Regulation, we warrant this product against defective workmanship and faulty material under normal use for twenty four (24) months from the date of purchase (the Warranty).

To the extent permitted by law and for the purposes of the Warranty where the product is found to be defective during the Warranty period, our sole obligation under the Warranty is, at our option, to repair or replace, free of charge, the product or part thereof on condition that the item or part in is:

Returned to us or to one of our Authorised distributors, freight pre-paid, found on examination, to be suffering from a material or constructional defect

We cannot be held responsible for any repair other than those carried out by us or one of our Authorised Service Agents.

2. PROOF OF PURCHASE

2.1 This product has been manufactured to the highest quality standards and is warranted to the original purchaser or gift recipient only. This Warranty is not transferable

2.2 Please keep your purchase docket or receipt as proof of purchase and as proof of the date on which the purchase was made. The purchase docket or receipt must be presented with the warranty when making a claim under this warranty. If in the event the receipt of purchase is not presented, then this warranty is invalid.

SERVICE OR REPLACEMENT DURING THE WARRANTY PERIOD

3.1 In the event that this product is Dead On Arrival, the owner has 14 days in which to return the product to the retailer or the place of purchase for a new replacement. If the owner does not return the product within 14 days then the product will be treated under normal warranty conditions.

3.2 Please ensure that the product is properly packaged so as to ensure that no damage occurs to the product during transit. Also make sure you have included an explanation of the problem.

3.3 In the event that the goods requiring repair under warranty, the owner is responsible for the cost of transportation back to the place where the product was purchased. Whilst in transit the goods are at the owner's risk

3.4 Repairing or replacing the defective product will be without charge for parts or labour to the original purchaser.

4. GENERAL EXCLUSIONS AND LIMITATIONS

To the extent permitted by law and other than as required by the Trade Practices Act and other applicable legislation. We give no further warranties and conditions and make no representation whatsoever relating to the SUPA-PEG product, the condition or quality or it's suitability or fitness for and ordinary or special use or purpose

The Warranty shall not apply where:

4.1 No warranty is given for defects or damage caused by modifications to the vehicle or the product.

4.2 This warranty only applies for manufacturing faults & material faults and does not cover which by nature may require periodic maintenance, service and normal wear and tear.

4.3 This warranty does not cover any defect caused by an accident, misuse, abuse, improper installation (by retailer or any other third party) or operation, lack of reasonable care, loss of parts, tampering or attempted repair by a person not authorized by the manufacturer.

4.4 This warranty does not cover damage to the product or property, for the item not secured down properly and using the correct anchoring devices for the ground surface, act of God, use in unfavourable conditions.

5. OUT OF WARRANTY SERVICE

This occurs when the product is out of it's warranty period, Mostly it can still be repaired / refurbished, The item will need to be returned to a Supa-Peg Authorised service agent for evaluation and Supa-Peg will provide a quote for repair.

FURTHER INFORMATION:

For more information about the company or other products made by Supa-Peg, please visit the website.

www.supapeg.com.au